



Client Case Study

Modern Workplace Transformation

Industry:	Global technology management consultancy
Core Business:	Digital Transformation banking & insurance sectors
Employee Count:	Circa 6000 globally
Geography:	Worldwide
Workloads:	Windows 10, Autopilot, Intune, Azure, O365
Date completed:	Jan 2022



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1 Case Study Fundamentals

1.1 Story Specifics – Why is this story interesting?

A global technology and management consultancy specialising in driving digital transformation across the financial services industry.

With a growing client portfolio comprising over 100 global organisations, the client operates at the intersection of business and technology.

It combines innovative thinking with unrivalled industry knowledge to fast-track digital initiatives for banking and payments, capital markets, wealth and asset management, insurance, and the energy sector.

1.2 What Challenge did the customer have at the start of this project?

The client was rapidly expanding and welcoming high numbers of new colleagues each month. It wanted to partner with a like-minded technology consultancy to help streamline its processes in delivering 100% secure Windows 10 devices to its international workforce.

Working in partnership with the client's technology team, Sundown Solutions we, designed, trialed, and managed a pilot that would see the clients technical team test the concept across the globe. Working with the client, Sundown's project management team delivered a successful pilot that was then rolled out to their expert workforce across international territories.

Sundown's specialists co-designed and implemented a system and infrastructure that contributed to the client's relentless drive of creating a truly digital workplace.

Sundown's project team developed highly secure proprietary technologies within the customers environment, ensuring increased corporate governance. In addition, all devices were made compliant with CIS benchmark security standards, a contributing factor to the customer securing ISO certification.

Working remotely and securely, the Sundown team built and configured devices tailored to the clients' stringent technical requirements and then deployed them to its international workforce.

1.3 What Solution did Sundown deliver?

Key Focus:

- Increased efficiencies and significant cost-savings
- Faster and consistent deployment of devices across the globe
- Streamlined automated process drastically reducing downtime.
- Reduction in need for "hands-on" IT support time
- Removing points of failure
- Rehosting & refactoring Windows Servers in Azure
- Unified configuration of Application & Security Tools
- Transparent Integration with Azure and other O365 services
- Microsoft ISO/IEC 27001 & ISO/IEC 27018 compliance
- Automated Windows 10 update process

1.4 What Quantifiable Business Outcomes can we credit to this solution?

The overall project resulted in a streamlined device deployment process for the customers international colleagues, resulting in significant cost benefits and a more engaged and productive workforce.